

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4440308
<b>Application Number:</b>	10678876
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	1277
<b>Title of Invention:</b>	Call center communications system for handling calls to a call center
<b>First Named Inventor/Applicant Name:</b>	Minh Duy Khuc
<b>Customer Number:</b>	28004
<b>Filer:</b>	Stephen S. Roche/Jamie Cameron
<b>Filer Authorized By:</b>	Stephen S. Roche
<b>Attorney Docket Number:</b>	1202a
<b>Receipt Date:</b>	11-DEC-2008
<b>Filing Date:</b>	03-OCT-2003
<b>Time Stamp:</b>	16:57:39
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1050
RAM confirmation Number	2510
Deposit Account	210765
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	ExtOfTime.pdf	62448	no	1
			3436c56632a8a44b0b5fc4df469c4ca4ff49ccf		
Warnings:					
Information:					
2		TermDiscl.PDF	326814	yes	4
			4d6571e04cbe7a723d337300f6982e2e1e3b5932		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Terminal Disclaimer Filed		1	1	
	Terminal Disclaimer Filed		2	2	
	Terminal Disclaimer Filed		3	3	
	Terminal Disclaimer Filed		4	4	
Warnings:					
Information:					
3	Amendment/Req. Reconsideration-After Non-Final Reject	ResponseToOA.pdf	71162	no	9
			72e36e6efabaa5473f1a1051c4a854f9677f218		
Warnings:					
Information:					
4	Fee Worksheet (PTO-06)	fee-info.pdf	31636	no	2
			482499aadcd8f2430881a652d530cf17d484d62d		
Warnings:					
Information:					
Total Files Size (in bytes):			492060		

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**New Applications Under 35 U.S.C. 111**

**If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.**

**National Stage of an International Application under 35 U.S.C. 371**

**If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.**

**New International Application Filed with the USPTO as a Receiving Office**

**If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.**